SENATE/HOUSE FILE BY (PROPOSED TREASURER OF STATE BILL)

Passed	Senate,	Date	Pas	ssed	House,	Date	
Vote:	Ayes	Nays	_ Vot	e:	Ayes	Nays _	
Approved							

## A BILL FOR

1 An Act relating to the issuance of gift cards and gift certificates, including providing for abandonment, establishing restrictions on fees and charges, prohibiting 3 expiration dates and other restrictive terms, and making penalties applicable. 6 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA: TLSB 1215XD 82 8 rn/gg/14

PAG LIN

1

1 18

1 30

1 32

1

1

2

2

2

2

2

2

2

Section 1. <u>NEW SECTION</u>. 555D.1 DEFINITIONS. As used in this chapter, unless the context otherwise 3 requires:

"Gift card" means an electronic payment instrument in 1. 5 the form of a plastic card or similar physical medium, 6 commonly known as a stored value or prepaid card, in which the 7 monetary value is recorded on the card itself or at a central 8 database, and which represents a promise by the issuer of the 9 card that consumer goods, services, or whatever else the 10 issuer provides will be rendered to the bearer of the 11 instrument in exchange for monetary value stated or stored on 1 12 or credited to the instrument, but excludes a debit card 1 13 linked to a deposit account in a banking or financial 1 14 organization, a payroll debit card, a government benefit card, 1 15 a flexible spending card, an insurance claim card, an employee 1 16 reward card, a travel expense card, a transportation card, and 1 17 similar electronic payment instruments.

2. "Gift certificate" means a payment instrument in paper 1 19 or electronic form that represents the promise of the issuer 1 20 of the certificate that goods, services, or whatever else the 1 21 issuer provides will be rendered to the bearer of the 1 22 certificate up to the value of the certificate in the amount 1 23 of money stated on the face of the certificate.

3. "Issuer" means the retailer, merchant, or vendor who issued a gift card or gift certificate, or a provider of 1 26 services, that has the obligation to accept the gift card or 27 gift certificate as payment and deliver goods, provide 28 services, or render whatever else may be purchased by the card 1 29 or certificate.

Sec. 2. <u>NEW SECTION</u>. 555D.2 EXPIRATION DATES PROHIBITED 31 == EXCEPTIONS.

- 1. Except as provided in subsection 2, an issuer of a gift 1 33 card or gift certificate in this state shall not:
  - 34 a. Issue a gift card or gift certificate that has an 35 expiration date or enforce an expiration date against the 1 bearer of a gift card or gift certificate.
  - b. Assess or deduct any charge or fee from the monetary 3 value of a gift card or gift certificate, including but not 4 limited to a service, maintenance, cash=out, reactivation, 5 replacement card, dormancy, or inactivity fee.
  - c. If a transaction is made with a gift certificate for an amount that is less than the value of the certificate, fail or 6 refuse to do one of the following:
  - (1) Pay the unused balance of the certificate's value to 10 the bearer.
- 2 11 (2) Issue to the bearer a new card or certificate for the 2 12 unused value.
- If the remaining value of a gift card or gift d. 2 14 certificate is less than five dollars, fail or refuse to 2 15 redeem that card or certificate in cash for its remaining 2 16 value on demand of the bearer.

2. 17 If a gift card or gift certificate remains unused or 2 18 unredeemed for more than three years after it was sold or 2 19 issued, fail or refuse to administer the unused or unredeemed 2 20 proceeds of the card or certificate in accordance with the 2 21 provisions of chapter 556.

2. a. A person or entity may enforce against the bearer 23 an expiration date in a gift card or a gift certificate in

24 circumstances where:

2 22

2 29

3

3

3 8

3 14

3

3

3 33

3

4

4

4 4

4 5

4

4 8

4 15

2.2

3 28

3 30

35

(1) The gift card or gift certificate is issued pursuant 2 26 to an awards, loyalty, or promotional program or in other 2 27 similar circumstances where no money or other thing of value 2 28 is given in exchange for the card or certificate.

(2) The gift card or gift certificate is donated to a 30 charitable organization without any money or other thing of 31 value being given in exchange for the card or certificate and 32 the charitable organization uses the card or certificate 33 solely to provide its charitable services or for its 34 fund=raising activities.

b. An expiration date displayed on a gift card or gift 1 certificate which was issued or donated as described in 2 paragraph "a", subparagraph (1) or (2), shall be disclosed 3 clearly and legibly on the gift card or gift certificate in a 4 location on the card or certificate where it is visible to any 5 purchaser before purchasing the card or certificate, and shall 6 be at least one year from the date the gift card or gift 7 certificate is issued and delivered to the bearer.

3. The provisions of subsection 1 shall not apply to a 9 gift card or gift certificate issued by a banking or financial 3 10 organization, as defined in section 556.1, that is organized 3 11 under the federal National Bank Act, 12 U.S.C. } 12, et seq., 3 12 or the federal Home Owners' Loan Act, 12 U.S.C. } 1461, et 3 13 seq., if all of the following conditions are met:

The federal statutory law and regulations applicable to 3 15 the gift card or gift certificate explicitly permit the 3 16 banking or financial organization to issue the gift card or 3 17 the gift certificate and to impose the expiration dates and 3 18 the type and amount of service fees that the banking or 3 19 financial organization imposes, in the manner in which the 3 20 banking or financial organization has done so. 3 21 b. The banking or financial organization alone has the

22 liability to the purchaser or bearer of the gift card or gift 3 23 certificate to redeem the card or certificate.

c. The contractual relationship in regard to the gift card 25 or the gift certificate is solely between the issuing banking 26 or financial organization and the purchaser or bearer of the 3 27 card or certificate.

d. Only the banking or financial organization establishes 29 the terms and conditions of the gift card or gift certificate.

e. Only the banking or financial organization charges 3 31 retains, and profits from any fees associated with the gift 32 card or gift certificate.

Sec. 3. <u>NEW SECTION</u>. 555D.3 PENALTIES.

A violation of this chapter is an unlawful practice under 35 section 714.16, and is additionally subject to the penalty 1 provisions of section 537.5201.

Sec. 4. NEW SECTION. 556.8A GIFT CARDS AND GIFT 3 CERTIFICATES.

1. For purposes of this section, unless the context otherwise requires:

"Domicile" means the state of incorporation of an issuer that is a corporation and the state of the principal

place of business of an issuer that is not a corporation.

b. "Gift card", "gift certificate", and "issuer" mean the 4 10 same as defined in section 555D.1.

2. A gift card or gift certificate that remains unused or 4 12 unredeemed for more than three years after it was sold or 4 13 issued is presumed abandoned unless the owner or bearer of 4 14 that card or certificate has within three years either:

a. Increased or decreased the amount of the value stated 4 16 or stored on, credited to, or represented by the card or 4 17 certificate.

4 18 Communicated with the issuer of the card or certificate 4 19 concerning the value of or the balance remaining on the card 4 20 or certificate, in writing or by other means as shown in a 21 contemporaneous record prepared by or on behalf of the issuer. 22 3. The proceeds of a gift card or gift certificate

23 presumed abandoned is the monetary value of the card or 24 certificate at the time that the card or certificate is 25 presumed abandoned.

4. A gift card or gift certificate that is presumed 4 27 abandoned is subject to the custody of the treasurer of state 4 28 in any of the following circumstances:

5

5

5

5

17

25

5

6 6

6

6

6 6 6

6 6

6

6 13

6 17

6 19

6 20

6

6

The last known address of the purchaser or bearer of a. 4 30 the card or certificate, as shown on the records of the

- 31 issuer, is in this state.
  32 b. The records of the issuer do not show the identity of 4 33 the purchaser or bearer of the card or certificate, but it is 34 established that the last known address of the purchaser or 35 bearer is in this state.
  - The records of the issuer of the card or certificate do 2 not show any last known address of the purchaser or bearer and the issuer is domiciled in this state.
  - d. The records of the issuer show that the last known 5 address of the purchaser or bearer is in a state that does not 6 provide for the escheat or custodial taking of a gift card or gift certificate or is in a foreign country and the issuer is 8 domiciled in this state.
- e. The records of the seller or issuer show that the gift 10 card or gift certificate was purchased or issued in this 11 state, the issuer is domiciled in a state that does not 12 provide for the escheat or custodial taking of a gift card or 13 gift certificate, and the last known address of the purchaser 5 14 or bearer is unknown or in a state that does not provide for 5 15 the escheat or custodial taking of a gift card or gift 5 16 certificate.
- 5. The expiration of any period of time for the use or 5 18 redemption of a gift card or gift certificate issued in a 19 state permitting an expiration date shall not prevent an 20 unused or unredeemed gift card or gift certificate from being 5 21 presumed abandoned and shall not affect the duty of the issuer 5 22 to report and deliver the proceeds of those unused cards or 23 unredeemed certificates to the treasurer of state as provided 5 24 in this chapter.
- 6. An issuer may redeem a gift card or gift certificate 26 after that card or certificate was presumed abandoned and the 27 proceeds delivered into the custody of the treasurer of state, 5 28 and the treasurer of state shall reimburse the issuer as 5 29 provided in section 556.14, subsection 4.
- It shall be contrary to public policy for an issuer to 5 31 organize or form a subsidiary business entity to be the issuer 32 of its gift cards or gift certificates if doing so would 33 result in a disposition of unused or unredeemed gift cards or 34 gift certificates other than as provided in this section and 5 35 subject to the custody of the treasurer of state.
  - 8. This section shall not apply to the following gift cards and gift certificates:
  - a. Gift cards or gift certificates issued pursuant to an 4 awards, loyalty, or promotional program or in other similar 5 circumstances where no money or other thing of value is given 6 in exchange for the card or certificate.
- b. Gift cards or gift certificates donated to a charitable 8 organization without any money or other thing of value being 9 given in exchange for the card or certificate and the 6 10 charitable organization uses the card or certificate solely to 6 11 provide its charitable services or for its fund=raising 12 activities.
- 9. This section does not relieve an issuer of an 6 14 obligation arising prior to the effective date of this Act to 6 15 report and pay the proceeds of an unused gift card or an 6 16 unredeemed gift certificate to the treasurer of state.
- Sec. 5. Section 556.9, subsection 2, Code 2007, is amended 6 18 by striking the subsection.

## EXPLANATION

This bill relates to the issuance of gift cards and gift 6 21 certificates, and the circumstances under which they shall be 22 considered unclaimed property.

The bill defines a "gift card" as an electronic payment 6 23 6 24 instrument in the form of a plastic card or similar physical 25 medium, in which the monetary value is recorded on the card or 26 at a central database, and which represents a promise by the 6 27 issuer of the card that consumer goods, services, or whatever 28 else the issuer provides will be rendered to the bearer of the 29 instrument in exchange for the monetary value of other 6 30 electronic payment instruments from the definition. The bill 6 31 defines a "gift certificate" as a payment instrument in paper 32 or electronic form that represents the promise of the issuer 33 of the certificate that goods, services, or whatever else the 34 issuer provides will be rendered to the bearer of the 35 certificate up to the value of the certificate.

The bill prohibits the issuance of a gift card or gift 2 certificate in Iowa that has an expiration date or the

3 enforcing of an expiration date against the bearer of a gift

4 card or gift certificate. The bill also prohibits assessing 5 or deducting any charge or fee from the monetary value of a 6 gift card or a gift certificate, including but not limited to 7 a service, maintenance, cash=out, reactivation, replacement 8 card, dormancy, or inactivity fee. Additionally, an issuer 9 may not fail or refuse to pay the unused balance or issue a 10 new card or certificate for that balance if a transaction is 11 made with a gift certificate for an amount that is less than 7 12 the value of the certificate, fail or refuse to redeem a card 13 or certificate in cash for a remaining value of less than five 7 14 dollars, or fail or refuse to administer a card or certificate 7 15 which remains unused or unredeemed for more than three years 7 16 after it was sold or issued in accordance with the unclaimed 17 property provisions of Code chapter 556.

7 18

7 8

8 8

8

8

8 8 8

8 8 10

8 8

8

8

8

8 8

9

9

9

The bill provides for exceptions to the prohibition against 7 19 expiration dates. The bill provides that a gift card or gift 20 certificate may be issued with an expiration date if issued 21 pursuant to an awards, loyalty, or promotional program or 22 similar circumstances where no money or other thing of value 23 is given in exchange for the card or certificate, or if 24 donated to a charitable organization without any money or 25 other thing of value being given in exchange for the card or 26 certificate and the charitable organization uses the card or 27 certificate solely to provide its charitable services or for 28 its fund=raising activities. In either of these situations, 29 the bill provides that an expiration date shall be disclosed 30 clearly and legibly on the gift card or gift certificate and 31 that the expiration date shall be at least one year from the 7 32 date the gift card or gift certificate is issued and delivered 33 to the bearer.

The bill also specifies that the prohibition shall not sextend to a gift card or gift certificate issued by a banking or financial organization organized under the federal National Bank Act or the federal Home Owners' Loan Act, if several specified conditions are met.

The bill prescribes that an issuer in violation of these 5 provisions shall be subject to the consumer fraud provisions of Code section 716.14, and shall additionally be subject to a civil action under Code section 537.5201 in which actual 8 damages may be recovered and a penalty assessed in an amount 9 not less than \$100 nor more than \$1,000 per violation.
0 With reference to Code chapter 556, the bill provides that

11 a gift card or gift certificate that remains unused or 8 12 unredeemed for more than three years after it was sold or 8 13 issued is presumed abandoned unless the owner or bearer has 8 14 within the three years either increased or decreased the 8 15 amount of the value stated or stored on, credited to, or 8 16 represented by the card or certificate; or communicated with 8 17 the issuer of the card or certificate concerning the value of 8 18 or the balance remaining on the card or certificate. 19 presumed abandoned, the bill states that the proceeds of a 20 gift card or certificate shall be the monetary value of the 8 21 card or certificate at the time that it is presumed abandoned. 22 The bill specifies the various instances in which the 23 treasurer of state shall assume custody of the gift card or 8 24 certificate presumed abandoned, and provides that an issuer 8 25 may redeem a gift card or gift certificate after that card or 26 certificate was presumed abandoned and the proceeds delivered 27 into the custody of the treasurer of state, with reimbursement 8 28 by the treasurer of state. The bill states that an issuer 29 shall not form a subsidiary business entity to be the issuer 8 30 of its gift cards or gift certificates if doing so would
8 31 result in a disposition of unused or unredeemed gift cards or 32 gift certificates other than as provided in the bill and 33 subject to the custody of the treasurer of state. The bill 34 provides an exception from these unclaimed property provisions 35 for gift cards or certificates issued pursuant to an awards, loyalty, or promotional program or donated to a charitable organization. The bill states that the new provisions 3 relating to Code chapter 556 do not relieve an issuer of an 4 obligation arising prior to the effective date of the bill to 5 report and pay the proceeds of an unused gift card or an

6 unredeemed gift certificate to the treasurer of state. The bill repeals a provision in Code chapter 556 which 8 currently permits the deduction from the face value of a gift 9 certificate a charge imposed due to the failure of the owner 10 of the gift certificate to present the gift certificate in a 11 timely manner if a valid and enforceable written contract 12 exists between the issuer and the owner of the gift 13 certificate and the issuer regularly imposes such charges and 9 14 does not regularly reverse or otherwise cancel them.

9 15 LSB 1215XD 82 9 16 rn:nh/gg/14.2